VAST Trails app

VAST launched a new app for the 2025 season

I have the VAST app from last year. will I still have access to information on the app?

If you have the VAST Trails App from last season, please delete and remove it, as this app is no longer available on the app store and won't be receiving updates.

Where can I get the VAST app?

Search **VT VAST Snowmobile Trails** in the iOS (Apple) or Google Play store.

What is the cost of the app?

There are 2 versions of the app.
 Free: Trail Conditions, Services, Points of Interest, Junctions, Trail Markers

Pro ($4.99 per year): All of the options in the Free version in addition to Grooming Conditions, Snow Depth, Satellite view, Route Planning and Breadcrumbs.

If I have the Pro version of the app and download it on multiple devices, would I have to pay separately for each device?

Yes, if multiple devices are being used, a separate subscription would be needed.

What do the trail conditions colors mean?
Green: Open
Yellow: Ride with Caution
Red: Closed, Do not ride on this trail
Check for updates often, as they may change due to weather & conditions

The app references "no data required", is this only for the Free version?
Download the app with service/Wi-Fi and launch it initially when service/Wi-Fi is available for the most up-to-date conditions. After that, the app should be accessible without service/Wi-Fi.

I downloaded the VAST trails app and have a pro subscription. When I click on "profile" I get a message that I don't have an active subscription.

The section "My Subscriptions" doesn't refer to your subscription to the Pro version of the app. If you see the red "Unsubscribe" button and can use any feature in the app, your subscription to the Pro version is good; no worries there.

Can I track my ride, can I share the ride with someone?

Route Planning, Record My Ride, and Breadcrumbs are available on the app, but they are only available on the Pro version.

Does VAST still offer paper maps?

There is a limited supply of standard size 22/24 maps available for $5 on the VAST website, https://vast-shop.myshopify.com/collections/home-page/products/2017-2019-vast-trail-map *For the most updated trail conditions check out our App or Trail Map at www.vtvast.org *

Do you need cell service for navigation?

No, cell service is not required for navigation. However, you should have cell service or Wi-Fi when initially launching the app.

Important points of interest/services (gas, food, accommodation, etc.) are missing from the map and/or contain incomplete information. Who can I tell?
The points of interest displayed on the map are managed at the club/VAST level. If you notice a business or service is missing or incorrect please contact VAST at advertising@vtvast.org

I'm seeing a lot of closed trails (red) on the map, is this correct?

The app and interactive web map show the most up-to-date trail conditions. If you have questions about a specific area or trail, please contact VAST or the club.

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How can I see the map in the direction I am heading and have my position stay in the center, like on a GPS device?
Double-tap the button with the arrow in the lower right corner or until it turns into a compass. Tap once more or anywhere on the map to return to default mode.

How do I view services and points of interest?
Click on the magnify glass icon 🔍 in the upper left corner. Scroll to the category you're looking to search for (Ex. Restaurants). Make sure next to both icons for the category are toggled on. Click on the category name to display an alphabetical listing. Click on name (Ex. Hardwick House of Pizza), this will automatically display the business on the app. Click Info for the address. The Itinerary option would provide directions to the location. The Itinerary option is only available on the PRO version.

When I use the Route Planning feature on the PRO version, it includes trails that are closed.
Currently, the system allows planning routes on closed trails because riders often plan their routes in advance before a trail opens. If we prevented planning on closed trails they would be unable to do so. We're working on some really cool routing/navigation features and upgrades for next season.

I switched from an iPhone to an Android phone (or vice versa). How can I change my subscription for the pro version from my old to my new phone?
In-app purchases are tied to the platform on which they were made.
This means that purchases made on iOS are only valid for iPhone and iPad devices, while purchases made on Android are only valid for Android phones and tablets.
When you switch between platforms, you must re-subscribe with your new device. It would also be prudent to cancel your subscription with your former platform. Here is how, depending on the platform:

- For **Android devices,** you can follow this guide from Google.
- For **iOS devices**, you can follow this guide from Apple.

I purchased the PRO version, but the app prompts me to purchase it again. What should I do?
Please follow these steps
1. Open the app.
2. Tap the hamburger menu icon in the top left corner.
Tap [Restore Purchase].

I purchased the PRO version on one of my devices. How do I activate it on my other devices?
In-app purchases are tied to the platform on which they were made.
This means that purchases made on iOS are only valid for iPhone and iPad devices, while purchases made on Android are only valid for Android phones and tablets.
To activate the PRO version on your other devices of the same platform, and as long as you use the same Google or Apple account on all your devices, follow these steps:
1. Open the app.
2. Tap the hamburger menu icon in the top left corner.
3. Tap [Restore Purchase].

How do I cancel my subscription for the PRO version of the app?
For **Android** devices, you can follow this guide from Google.
For **iOS** devices, you can follow this guide from Apple.

Where can I find explanations on how to use the app?
There is a help section in the app, which you can access by following these steps:
1. Tap the hamburger menu icon in the top left corner.
2. Tap [Help].

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Updates are too frequent and/or slow! Can I avoid them?

We make every effort to reduce the impact of updates on your enjoyment of the mobile app. However, these updates play a crucial role in keeping you safe. They assure you that the trail network is representative of reality and that trail status are up to date.

How can I activate the GPS function on my device to find my position on the map?
iOS devices:

Open [settings], scroll down and tap [privacy].
At the top, tap [location services].
make sure [location services] at the top is enabled.
Scroll down until you find your organization's app and tap on it.
Make sure one of the last three choices is enabled, anything but [never].

Android devices:

Open [settings], scroll down and tap [location].
Make sure the switch at the top is on.
Tap [app permissions].
Scroll down until you find your organization's app and tap on it.
Make sure one of the first three choices is enabled, anything but [don't allow].

Why are distances shown in miles/km if I'm in Canada/USA?

By default, the app uses the language and regional settings of your device to determine the unit of measurement for distances. You can manually switch between units by following these steps:
tap the hamburger menu icon in the top left corner.
tap [settings].
choose your measurement unit between metric and imperial.

My GPS location is incorrect on the map and/or not precise enough. Why?

The accuracy of your GPS location depends on a multitude of factors, including the quality of the GPS signal in a specific area and the strength of the GPS chip included in your mobile device.
For optimal performance, the app should be used outdoors with a direct line of sight to the sky. It will not work well inside a building and will be limited in a car. This is true for any GPS receiver, not just for mobile devices.
In addition, make sure [Precise Location] is enabled on your device. Here is how:

iOS devices:
1. Open [Settings], scroll down and tap [Privacy].
2. At the top, tap [Location Services].
3. Make sure [Location Services] at the top is enabled.
4. Scroll down until you find your organization's app and tap on it.
5. Make sure one of the last three choices is enabled, anything but [Never].
6. Make sure [Precise Location] is enabled.

Android devices:
1. Open [Settings], scroll down and tap [Location].
2. Make sure the switch at the top is on.
3. Tap [App permissions].
4. Scroll down until you find your organization's app and tap on it.
5. Make sure one of the first three choices is enabled, anything but [Don't allow].
6. Make sure [Use precise location] is enabled.

I forgot my password to log in. When I tap Forgot password? and I try to reset my password, I don't receive any email. Why is that?

Please note that your profile in the app is different from your google play/app store account that you used to purchase the pro version of the app or any other account you may have with your federation. If you just purchased the pro version, you don't have a profile yet and just need

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to create one. If you are unsure whether you already have a profile or not, try creating a profile with your email address. The app will tell you if a profile already exists with that email address. If you have already created a profile and have forgotten your password, please use the forgot password option. the app will send you an email. check your inbox and check your junk mail. If you are not receiving any emails and are using your work email address, please be aware that some companies block emails like the one the app sent to you.